

E-news PM

Edition No 9 October 2011

*******Only register for events when you receive the flyer*******

Practice Managers Education, Networking & Lunch 'n' Learn Topics	Date	Venue	Presenters
CPR Training For Practice Staff \$50 per participant.	9 th November 2011 6-8pm	Board Room Mt Eliza Centre 33 Jacksons Road (enter via gate 1)	Emergency Healthcare Solutions P/L http://www.pgpn.org.au/events.html#november
CPR For Practice Staff (Session full see above event)	16 th November 2011 6pm-8pm	Board Room Mt Eliza Centre 33 Jacksons Road (enter via gate 1)	Emergency Healthcare Solutions P/L http://www.pgpn.org.au/events.html#november
AAPM National Conference	18 th October - 21 st 2011	Burswood Entertainment Centre, Perth	Visit the website for more information and registration. www.cdesign.com.au/aapm2011
PM Lunch n Learn Network Finger Food & Drinks	Thursday December 15 th 2011 6-7pm	Manyung Gallery	Purely networking and opportunity for end of year catch up with other practice managers in our area.

PNIP Application Form:

The Practice Nurse Incentive Program (PNIP) starts on 1 January 2012 and provides incentive payments to practices to support an expanded and enhanced role for nurses.

Practices can apply for the PNIP from 1 October 2011; application forms are now available on the Medicare Australia website. From 1 January 2012, practices will be able to apply for the PNIP and supply the required supporting documentation via the PNIP Online system.

Practices will be able to apply for all payments for the PNIP with the one form see attached link:

<http://www.medicareaustralia.gov.au/hpos/files/pnip-application-form.pdf>

MBS Items online checker:

A reminder from the previous newsletter that from July 2011 health professionals and **authorised** practice staff will be able to use the MBS items online checker to assess eligibility of patient to claim particular services based on the patients Medicare history the item numbers that will be available through the online checker are items 104,116, 721, 723, 729, 731, 732, and 10900 more information on these two new services will be available soon. This will save you time and minimize claim rejections. You must have a PKI individual certificate to access the full range of HPOS services though. To get more information and to access the online user guide go to: www.medicare.gov.au then for health professionals >HPOS or you can phone 1800700 199.

Centrelink eforms will be available in July 2011, this service will let you electronically access complete and transmit the disability support pension form through HPOS to Centrelink for patients applying for or receiving disability or carer payments for more information go to: www.centrelink.gov.au

How to Register for a PKI Individual Certificate:

Go to www.medicare.gov.au then For health professionals > HPOS Register for PKI or you can contact the Medicare eBusiness Service Centre and speak to a consultant on 1800700 199.

Administrative Record Keeping Checklist:

Will help you to review how your practices administrative records are being managed. This may also assist you if you are required to participate in a Department of Human Services’ Medicare compliance audit.

<http://www.medicareaustralia.gov.au/provider/admin-record/files/4930-07-11-record-keeping-checklist.pdf>

The above checklist should be used in conjunction with the Administrative Record Keeping Companion:

<http://www.medicareaustralia.gov.au/provider/admin-record/files/4926-07-11-record-keeping-checklist-companion.pdf>

The top ten tips have been designed to help you with good administrative record keeping:

<http://www.medicareaustralia.gov.au/provider/admin-record/files/4929-07-11-record-keeping-tips.pdf>

Reminder:

To complete your 2011 PIP participation page and forms and return them to Medicare Australia before the 31st October 2011 delay in doing this may affect your November quarterly payment.

Coordinated Veterans Care (CVC):

Began in May 2011, this health program is aimed at Department of Veteran Affairs (DVA) Gold Card holders who have a chronic disease, complex care needs and who are at risk of an unplanned hospitalisation.

GP’s can:

- Claim an incentive payment for each patient participating in the program.
- Quarterly payments for providing ongoing care with the assistance of the Practice Nurse, Community Nurse or Aboriginal health worker

A helpline has been setup for providers to assist with information on the CVC – 1300 550 597

The GP does not have to enrol for this program by filling out forms, by assessing the patient’s eligibility for the CVC program and obtaining patient consent and preparing a comprehensive care plan for the patient the GP can then claim the incentive payment by using the relevant item numbers.

The CVC GP payment is in addition to other items claimed to aid chronic disease management.

To access the care plan checklist and minimum requirements go to www.dva.gov.au/health_and_wellbeing then Health programs>CVC.

Training: Will be available free to GP’s and nurses but not until later this year. For more information on the training go to www.cvcprogram.net.au

GP Payments:

	Incentive admission payment		All quarters in arrears		Total Year One	Total year two >
	\$	Item#	\$	Item#		
GP with Practice Nurse Coordinator	\$400	UP01	417.50	UP03	\$2070	\$1670
GP without Practice Nurse Coordinator	\$250	UP02	\$187.50	UP04	\$1000	\$750

Peninsula GP Network is keen to assist and support any practices that have DVA Gold Card Holders who would benefit from this new initiative. If your nurses do not have the capacity to pick up another program or your

practice does not have a nurse, PGPN has some options you may like to consider. Funding available has the potential to supplement the PNIP due to commence in January 2012. For more information on this program and support contact Leisl Jackson l.jackson@pgpn.org.au or Ailsa Gregory a.gregory@pgpn.org.au or by phoning PGPN to speak to Leisl or Ailsa on 9708 8019.

Briefings on RACGP Standards for general practices (4th edition)

RACGP one-hour teleconference briefings will be held in November 2011. These briefings are open to general practice staff. Just register, download the presentation and join the teleconference.

November Tuesdays at 1pm AEDT*	<i>November Wednesdays at 8pm AEDT*</i>
Tuesday 8 November	<i>Wednesday 9 November</i>
Tuesday 15 November	<i>Wednesday 16 November</i>
Tuesday 22 November	<i>Wednesday 23 November</i>
Tuesday 29 November	<i>Wednesday 30 November</i>

Register:

for your preferred date by emailing standards@racgp.org.au. Registration is essential to ensure they can contact you if a particular session is booked out or needs to be rescheduled due to unforeseen circumstances.

Download:

The presentation (a work in progress available shortly).

Teleconference: Via Chorus Call at 1800 173 224 with guest pin 460 015.

What's different?

A summary of key differences between the 3rd and 4th edition Standards is now available.

Transition Phases for Accreditation against the 4th edition Standards The transition to using the RACGP Standards for general practices (4th edition) for accreditation purposes will happen gradually over the coming year as follows:

Phase 1 - 10 October 2010 to 30 June 2011: Practices registering for accreditation or commencing the reaccreditation process during this period will be assessed against the 3rd edition *Standards*. Practices that would prefer to be assessed against the 4th edition *Standards* during this period should contact their accreditation agency for advice.

Phase 2 - 1 July 2011 to 31 October 2011: During this period practices may elect to be assessed against either the 3rd edition *Standards* or 4th edition *Standards* , subject to negotiation with AGPAL or GPA ACCREDITATION *plus* .

Phase 3 - 1 November 2011: Any practice that registers for accreditation on or after this date, or commences the reaccreditation process on or after this date, must be assessed against the 4th edition *Standards*. The opportunity to be assessed against the 3rd edition *Standards* will cease from this date. royal, australian, college, general, practitioners, RACGP , standards, practices.

PHA:

Would you like to identify areas where your practice can improve your bottom line, make quality improvements and improve systems to enable improved patient outcomes. Practice Health Atlas can assist you to do this. If you would like more information on PHA contact Jackie Bange at PGPN or Rose Burns on 9708 8019.

Bulk buy Flu vaccine:

In previous years PGPN program officers have placed a bulk order for flu vaccines on behalf of practices. We recently met with representatives from CSL to discuss placing an order for the coming flu season. If this is something your practice is interested in keep an eye out for information which will be sent out to practices as information becomes available to us.

Benefits of a bulk order include:

Discount due to bulk order

Direct account CSL

ability to stagger delivery of vaccines and no extra delivery charge.

Waiting room and patient resources.

Waiting room facilities for patients:

Does your practice have internet access free Wi-Fi for patients whilst they wait? As you know this is great for patients who can continue their work whilst they wait and their time is not wasted.

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