



# E-news PM

# Edition No 8 August 2011

**\*\*\*\*\*Only register for events when you receive the flyer\*\*\*\*\***

<b>Practice Managers Education, Networking &amp; Lunch 'n' Learn Topics</b>	<b>Date</b>	<b>Venue</b>	<b>Presenters</b>
CPR / First Aid Training For practice Managers & Administration Staff Participants must attend the 2 nights \$150 per participant.	17 <sup>th</sup> & 24 <sup>th</sup> August 2011 6-9pm	Board Room Mt Eliza Centre 33 Jacksons Road (enter via gate 1)	Emergency Healthcare Solutions P/L <b>Session Full</b>
CPR For Practice Managers & Administration Staff	7 <sup>th</sup> September 2011 6pm-8pm	Board Room Mt Eliza Centre 33 Jacksons Road (enter via gate 1)	Emergency Healthcare Solutions P/L <b>Session Full</b>
CPR / First Aid Training For practice Managers & Administration Staff Participants must attend the 2 nights \$150 per participant.	TBC November 2011	TBC	Emergency Healthcare Solutions P/L
AAPM National Conference	October 18 <sup>th</sup> -21 <sup>st</sup> 2011	Burswood Entertainment Centre, Perth	Visit the website for more information and registration. <a href="http://www.cdesign.com.au/aapm2011">www.cdesign.com.au/aapm2011</a>
PM Lunch n Learn Network Finger Food & Drinks	Thursday December 15 <sup>th</sup> 2011 6-7pm	Manyung Gallery	Purely networking and opportunity for end of year catch up with other practice managers in our area.



## **PGPN welcomes New Staff Member-Lynda French:**

Lynda is the newly appointed Primary Care Nursing Project Officer for the Peninsula GP Network. Lynda is a registered nurse with a background in practice nursing and education. In recent times Lynda has been working with Monash University as a clinical educator and has extensive experience in the area of nurse education and would be happy to support interested practice nurses locally who wish to undertake post graduate educational opportunities being offered. Lynda is able to assist practice nurses wishing to return to study with peer support and mentoring along with guidance for study techniques and assessment submission. Prior to this Lynda was the practice nurse program co-ordinator with Bayside General Practice Network. Lynda has a great interest in the changing face and further development of the primary care framework, and views the practice nurses role as integral to primary care infrastructure. Lynda is looking forward to meeting and working with the practice nurses in the Peninsula area. Lynda can be contacted on 9708 8019 or you can contact her by emailing [l.french@pgn.org.au](mailto:l.french@pgn.org.au)

## **University of Melbourne PN Education - scholarships available:**

The University of Melbourne, Department of General Practice has developed the Certificate/Diploma of Primary Care Nursing delivered by distance education.

The Commonwealth government has recently announced financial assistance in the form of a scholarship worth up to a total of \$15,000 per year for up to two years full time study or \$7,500 per year for up to four years part time study. We encourage nurses to apply for a scholarship and enrol in the Certificate or Diploma of Primary Care Nursing course. Scholarship details: Nursing and Allied Health Scholarship and Support Scheme: Postgraduate are available at the following website: [www.rcna.org.au/scholarships/nahssspg](http://www.rcna.org.au/scholarships/nahssspg) PGPN new Primary Care Nursing Project Officer Lynda French is available and willing to provide assistance and support to PNs wanting to undertake Post Graduate studies. Please contact her directly at the above contact details to discuss this further.

## **Population Health Data Collection 2011:**

Recently you would have received a letter from PGPN asking your practice to assist us by collecting data using your Clinical Audit Tool, this de-identifiable data assists us greatly with our 12 month reporting. Thank you to those practices who have already provided us with this data, for those of you who haven't yet done this and need help to complete this activity contact Rose Burns on 9708 8019 or email [r.burns@pgpn.org.au](mailto:r.burns@pgpn.org.au)

## **What is the VSRF? Do your GP's and nurses Use the VSRF?**

The Victorian State-wide Referral Form in its current electronic format is a GP friendly, shorter and significantly easier to use than previous versions.

Most clinical software packages have the form installed but if not it can be easily downloaded and installed. The form provides a standard referral template for general practice to State funded health providers e.g. Hospital outpatients, Community Health, home & community care and Aged Care assessments. State funded organisations such as the above mentioned will be responding with a feedback form developed through consultation with GPs, Allied Health and community workers.

To ensure the patient/client does not have to repeatedly provide their information to numerous providers it is hoped that all providers of patient/client care will start referring with these key forms.

Any questions by phone please call Ailsa Gregory on 9708 8019 or email your queries to [a.gregory@pgpn.org.au](mailto:a.gregory@pgpn.org.au) To download the form to suit your software package or learn more go to: <http://www.gpv.org.au/content.asp?cid=11,137&VSRF#whatNEW>

## **PGPN Practice Enhancement Program:**

Has begun with Program Officers from PGPN visiting practices and meeting with nurses and managers in our division to gather information on how practices are managing prevention and chronic disease. The information we gather will assist us to work more closely with and establish any needs of individual practices and assist to implement practice support activities where indicated such as:

- Nurse led clinics.
- Nurse mentoring groups.
- Better utilisation of MBS through education and staff up skilling.
- Staff up skilling.

If you would like more information on the Practice Enhancement Program you can contact Jackie Bange at PGPN 9708 8019 or email [j.bange@pgpn.org.au](mailto:j.bange@pgpn.org.au) or Ailsa Gregory [a.gregory@pgpn.org.au](mailto:a.gregory@pgpn.org.au)

## **Medical Director / PS v 3.12.1 Upgrade:**

Is due to be released on **9th September 2011**.

HCN have advised all customers that the MD/PS v 3.12.1 release will be made available via Automatic Update and web download on 9 September 2011. A number of changes have been made to Medical Director's MDref Drug Database structure, which will require ALL Medical Director 2 and 3 subscribers to upgrade to Medical Director V3.12.1 before 1 November 2011.

## **RACGP News: New video consultation guide available now:**

The RACGP guidelines for video consultations in general practice can now be accessed via:

<http://www.racgp.org.au/Content/NavigationMenu/PracticeSupport/Telehealth/TelehealthImplementationGuide.pdf> Telehealth video consultations enable GP's to provide care to patients utilising additional technologies. It is important that video consulting is accessible and executed safely ensuring the health profession continues to engage in one of the building blocks of e-health in Australia. The guidelines are available to assist practices to implement and use video consultations. The guide will be updated regularly as new information becomes available and as technologies evolve. For further telehealth assistance you can call the RACGP service centre on 1800 257 053 or fill in the enquiry form at [www.racgp.org.au/telehealth](http://www.racgp.org.au/telehealth) .

## **Primary Care Sidebar:**

Webinars will continue for GPs who were unable to attend the ones in June/July. In August they are scheduled **Tuesdays from 1.00 pm - 2.00 pm** and **Thursdays from 2.30 pm - 3.30 pm**. Two evening sessions will also be offered in August for members who prefer this later time on **Tuesday 9 and 16 August from 7.30 pm - 8.30pm**. These evening sessions will provide a general demonstration of the 2011 PrimaryCare Sidebar® and how this tool can save time and enhance the level of patient care.

## **MBS Item online checker:**

From July 2011 health professionals and authorised practice staff will be able to use the MBS items online checker to assess eligibility to claim particular services based on the patients Medicare history the item numbers that will be available through the online checker are items 104,116, 721, 723, 729, 731, 732, and 10900 more information on these two new services will be available soon.

Centrelink eforms will be available in July 2011, this service will let you electronically access complete and transmit the disability support pension form through HPOS to Centrelink for patients applying for or receiving disability or carer payments for more information go to: [www.centrelink.gov.au](http://www.centrelink.gov.au)

## **Medicare Forum:**

Is a newsletter from Medicare Australia which is available and can be accessed online with up to date news on programs: [www.medicareaustralia.gov.au/provider](http://www.medicareaustralia.gov.au/provider)

## Medicare Business Development Officers—here to help:

Do you want to start using Medicare electronic claiming in your practice, but aren't sure where to begin? To help you, Medicare Australia has a network of experienced Business Development Officers (BDOs) in all states and territories.

BDOs can help you and your practice with a wide range of services, including:

- Information on the 'best fit' electronic claiming model for your business.
- Help with documentation for electronic claiming.
- Help with PKI applications and advice.
- Presentations to groups of practice staff/ health professionals.
- Face-to-face appointments.
- Information on Closing the Gap and other PIP initiatives.

If you are interested in having a BDO visit your practice, contact the eBusiness Service Centre on 1800 700 199

### Where do I go for more information?

Online Business

**Email:** For enquires about online claiming: [onlineclaiming@medicareaustralia.gov.au](mailto:onlineclaiming@medicareaustralia.gov.au)

**Email:** For enquiries about digital certificates: [registration@medicareaustralia.gov.au](mailto:registration@medicareaustralia.gov.au)

**Phone:** 1800 700 199

## Coordinated Veterans' Care:

On 1 May 2011, DVA introduced an innovative new health program for eligible DVA Gold Card holders with chronic disease, complex care needs and who are most at risk of an unplanned hospitalisation. The Coordinated Veterans' Care (CVC) Program will provide an increased level of community-based support and coordination for an expected 17 000 or 10 per cent of DVA Gold Card holders by 2014. GPs will play a central role in the program, providing participants with ongoing, coordinated care with the assistance of a practice nurse or a DVA contracted community nurse. In addition, program participants whose health is most affected by social isolation may have received new social assistance as an extension of the existing Veterans' Home Care Program. The CVC has been designed to build on the strong relationship most veterans have with their GP and provides additional support through general practice and community-based services. GPs will qualify for payments for admitting participants to the program and for the provision of ongoing quarterly periods of care coordination with the assistance of a practice nurse or a DVA contracted community nursing provider.

	Incentive admission payment		All quarters in arrears		Total Year one	Total year two onwards
	\$	Item #	\$	Item #		
<b>GP with Practice Nurse Coordinator</b>	\$400	UP01	\$417.50	UP03	\$2070	\$1670
<b>GP without Practice Nurse Coordinator</b>	\$250	UP02	\$187.50	UP04	\$1000	\$750

Payments are through both the Repatriation Medical and Community Nursing Fee Schedules and are in addition to other Repatriation Medical Fee Schedule items. From July 2011, DVA will be identifying and writing to Gold Card holders who will benefit from the program, such as those with:

- Congestive heart failure
- Coronary artery disease
- Pneumonia
- Chronic obstructive pulmonary disease
- Diabetes.

DVA will encourage cardholders to see their GP for an eligibility assessment. Alternately, Gold Card holders may approach their GP to assess their eligibility for the program and if the GP considers the Gold Card holder as eligible, they can be admitted to the program. Program guidance will be sent to GPs and a comprehensive training and resources package will be made available, later in 2011, for GPs and nurses implementing the program. To find out more go to:

[http://www.dva.gov.au/health\\_and\\_wellbeing/health\\_programs/cvc/Pages/default.aspx](http://www.dva.gov.au/health_and_wellbeing/health_programs/cvc/Pages/default.aspx)

## **Deadline Papscreen Victoria Directory Update 9 September.**

Papscreen.org.au is the first port of call for Victorian women trying to find a Pap test provider. Hundreds of women use the directory at papscreen.org.au every week to: Locate their nearest Pap test provider by postcode or suburb, Search for a clinic by language spoken, Find a clinic with a female GP or nurse, Search for practices with disability access.

Papscreen Victoria recently mailed all general practices in Victoria, requesting support to update your clinic's details to ensure every Victorian woman has accurate information about where she can access this life-saving service. To update your clinic's details simply go to: [http://www.papscreen.org.au/provider\\_details.asp](http://www.papscreen.org.au/provider_details.asp) If you did not receive this information please contact Suzanna Zhang at [credentialling@papscreen.org.au](mailto:credentialling@papscreen.org.au) or call 03 9635 5697 for more information.

## **Increased Target For PIP Cervical Screening Incentives:**

As of August 1<sup>st</sup> 2011 only practices reaching the new cervical screening target of 65 percent will be eligible for the PIP cervical screening incentive outcomes payment. This payment will be made to practices when at least 65 percent of female patients between 20 and 69 years have been screened in a 30 month reference period. This change only applies to the PIP cervical screening outcomes payment only. No changes to the sign on or service incentive payment (SIP). The aim of this change is to increase the proportion of female patients being screened and improve the rate of detection of cervical cancer. For more information on this topic go to:

[www.medicareaustralia.gov.au/pip](http://www.medicareaustralia.gov.au/pip) or email [pip@medicareaustralia.gov.au](mailto:pip@medicareaustralia.gov.au) or phone 1800 222 032 Monday to Friday 8.30am -5.00pm

## **Royal Children's Hospital Grand Rounds online Two-month trial - launch September 6th**

Have your GP's or practice nurses Got a particular paediatric interest you'd like to know more about? The RCH is participating in a two month trial to provide their Grand Rounds Online with optional online Q&A with the expert speaker.

- Trial open to all healthcare professionals (doctors, nurses, allied health, students)
- To get your password please send an email to [susan.jury@rch.org.au](mailto:susan.jury@rch.org.au) Please include your AHPRA or RACGP number and Division of General Practice.
- See more online: [http://www.rch.org.au/grandrounds/index.cfm?doc\\_id=14886](http://www.rch.org.au/grandrounds/index.cfm?doc_id=14886)
- We eagerly seek your participation and feedback.

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