

13 January 2012

[Urgent Communiqué to all General Practices](#)

Re: PGPN Licence allocation for practices and providers to access Pen Clinical Audit Tool after 27 January 2012.

In recent months PGPN has communicated with our practices of the impending renewal and funding of the Pen CAT licence by PGPN on behalf of those practices wishing to access and utilise this valuable data extraction tool. The timing of the licence renewal in our catchment coincided with the latest 3rd version upgrade of Pen CAT for which we have additionally allocated resources for those practices who require assistance with the installation of the latest version and any additional ongoing information, support or training in the use of this tool.

PGPN has acquired access to and funded enough licences for all practices to utilise Pen CAT should they chose to. Currently we have 51 practices with the Pen CAT installed, however in the last week it has come to our attention that 200+ licences have been issued to individual users.

PGPN will be undertaking in the next fortnight a restructure of this system and overhaul of the licence database to establish not only a more efficient system but also one that is cost effective and sustainable. Please be assured that no individual will lose access to the use of Pen CAT, instead we are adjusting that allocation process of a licence to the practice as the primary organisation with the capacity and opportunity for an individual(s) to be attached or linked via their practice licence rather than holding their own personal licence.

It is imperative that you note that as of COB Friday 27 January 2012, all previous licences will be wiped from the licence database for our region at Pen Clinical Systems Pty Ltd at our request. A new licence for your practice including any additional users within your practice can be obtained from PGPN at anytime.

What you will need to do.

1. If you have already in the past month, actively been engaged with Rose Burns for the installation of the updated, Pen CAT Version 3;
 - You are not required to do anything further,
 - You have been provided with your new licence,
 - Your practice licence will be included into the newly established database automatically.If you are unsure if this relates to you, please contact Rose directly (97088019 or r.burns@pgpn.org.au), she will confirm your current status with regard to this matter.
2. To obtain your primary organisation (The Practice) licence and identify additional users to be attached to your practice licence please contact Rose at your earliest convenience, noting that your existing licence will no longer be valid after 27 January 2012. Once your licence has been allocated and provided to you, practices have the option to;
 - install the new version of Pen CAT on your own
 - request information and instructions from PGPN to assist you to install Pen CAT, or
 - request a PGPN member of staff to come out and facilitate this procedure within the practice

We apologise for any inconvenience this situation may cause you and hope to implement this new system and upgrade the PCS licence database as promptly and efficiently as possible.

Please do not hesitate to contact Kath Ferry (CEO), Rose Burns (Program Administration Officer) or myself if you wish to discuss this further.

Kind regards



Leisl Jackson
Senior Program Manager